



Kingston Police

Public Agenda Information Report

To: Kingston Police Services Board

From: Scott Fraser, Chief of Police

Subject: Mental Health Calls April 1 to June 30, 2025

Date: July 7, 2025

Information:

That the Mental Health Calls April 1 to June 30, 2025 Report, Report Number 25-38 is for information only.

Summary:

Please find attached monthly reports regarding Mental Health Calls attended by Kingston Police, for the period of April 1 to June 30, 2025, compiled and provided by HealthIM.

Contact:

Scott Fraser, Chief of Police

613-549-4660 ext. 2213

Appendices:

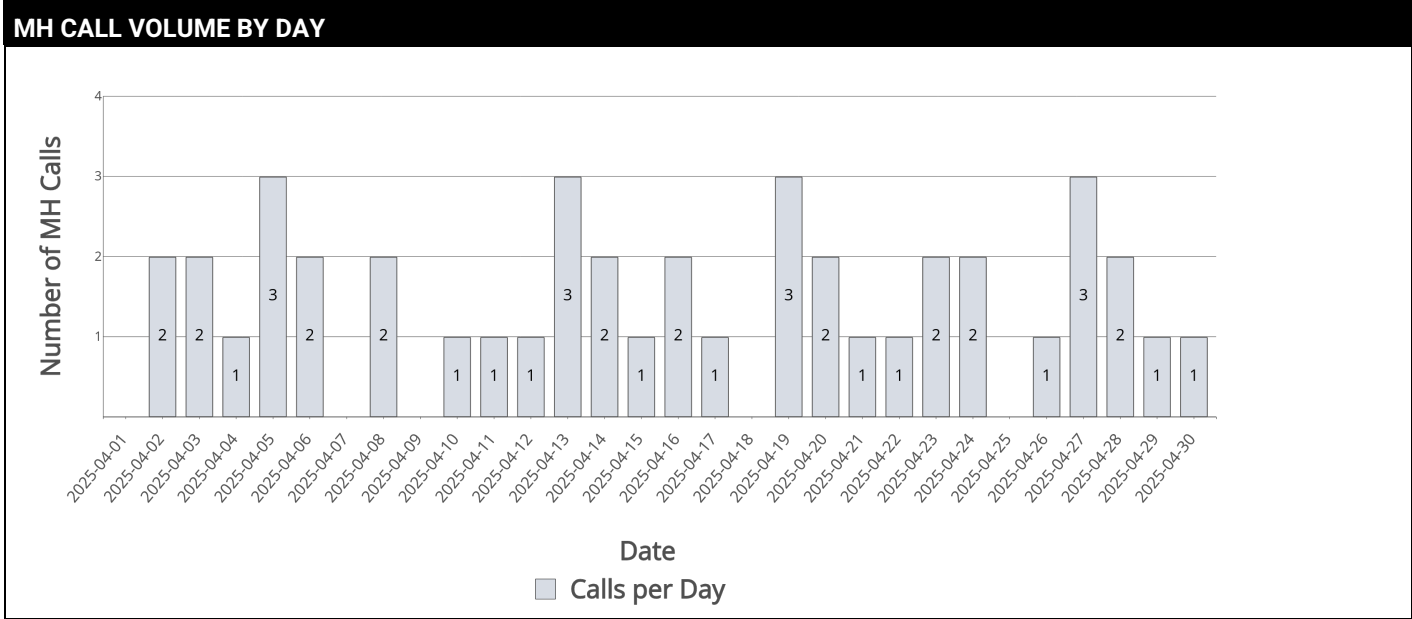
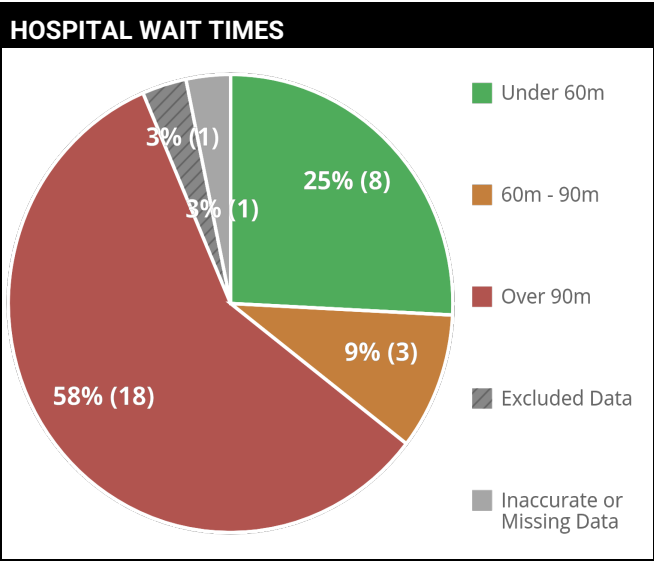
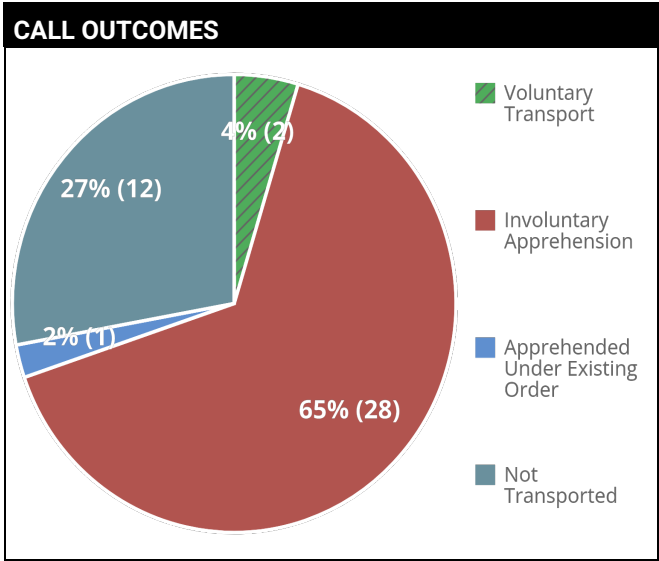
Appendix A – Mental Health Calls Report April 2025

Appendix B – Mental Health Calls Report May 2025

Appendix C – Mental Health Calls Report June 2025

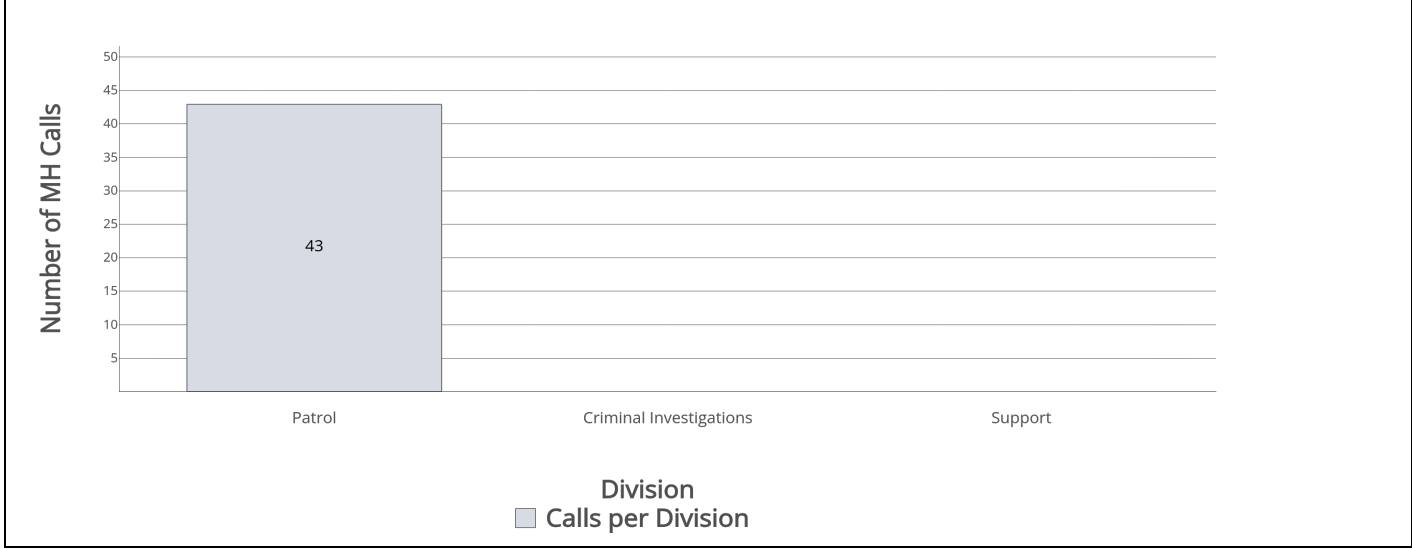


SUMMARY STATISTICS		
INDIVIDUALS 41	MH CALL VOLUME 43 Calls	WAIT TIME AVERAGE 1h 47m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 2 individuals Repeat Presentations 7 individuals New Presentations 32 individuals	SUN 2025-04-13 (3 Calls) SUN 2025-04-27 (3 Calls) SAT 2025-04-19 (3 Calls) SAT 2025-04-05 (3 Calls) MON 2025-04-14 (2 Calls)	7h 21m 2025-14220 3h 27m 2025-13364 3h 13m 2025-13026 2h 35m 2025-13323 2h 33m 2025-11124

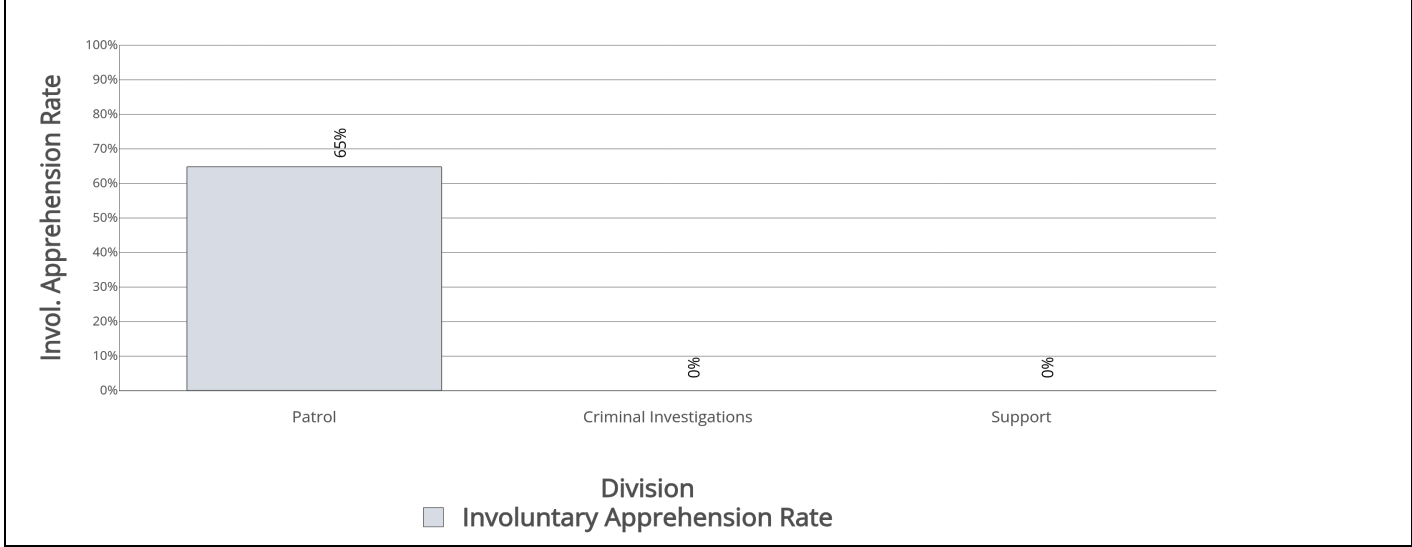




MH CALL VOLUME BY DIVISION



INVOLUNTARY APPREHENSION RATE BY DIVISION



HOSPITAL WAIT TIMES BY DIVISION



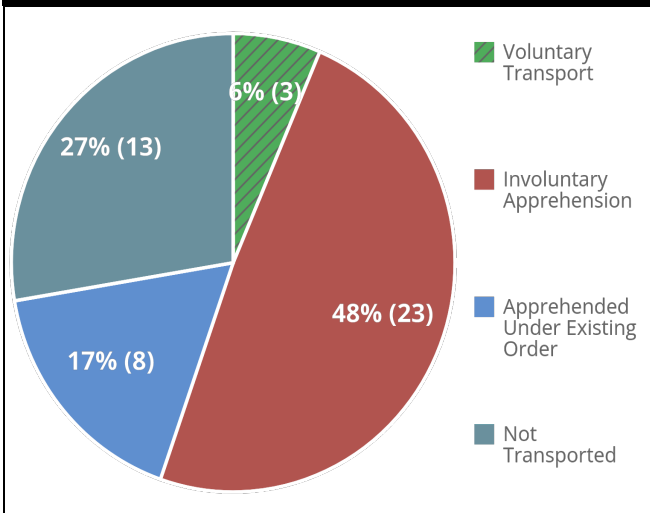
Note: Excludes 1 record with inaccurate or missing wait time data



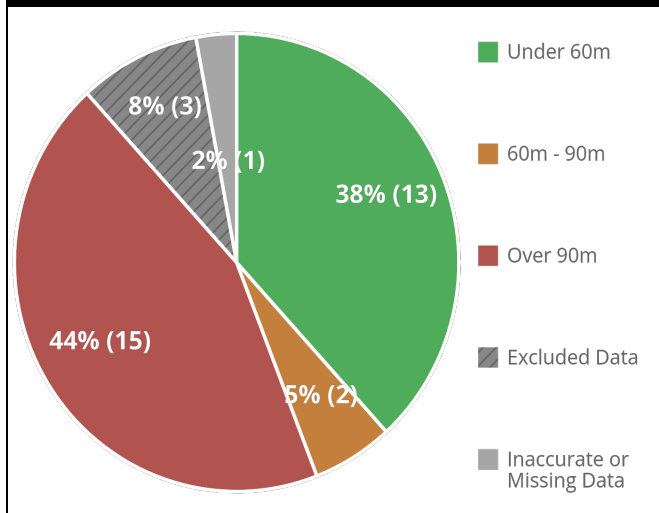
SUMMARY STATISTICS

INDIVIDUALS 43	MH CALL VOLUME 47 Calls	WAIT TIME AVERAGE 1h 40m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 2 individuals	THU 2025-05-08 (4 Calls)	5h 46m 2025-15232
Repeat Presentations 14 individuals	WED 2025-05-21 (4 Calls)	4h 51m 2025-14464
New Presentations 27 individuals	TUE 2025-05-13 (4 Calls)	3h 28m 2025-15870
	SAT 2025-05-17 (4 Calls)	3h 18m 2025-16690
	FRI 2025-05-09 (3 Calls)	3h 10m 2025-16278

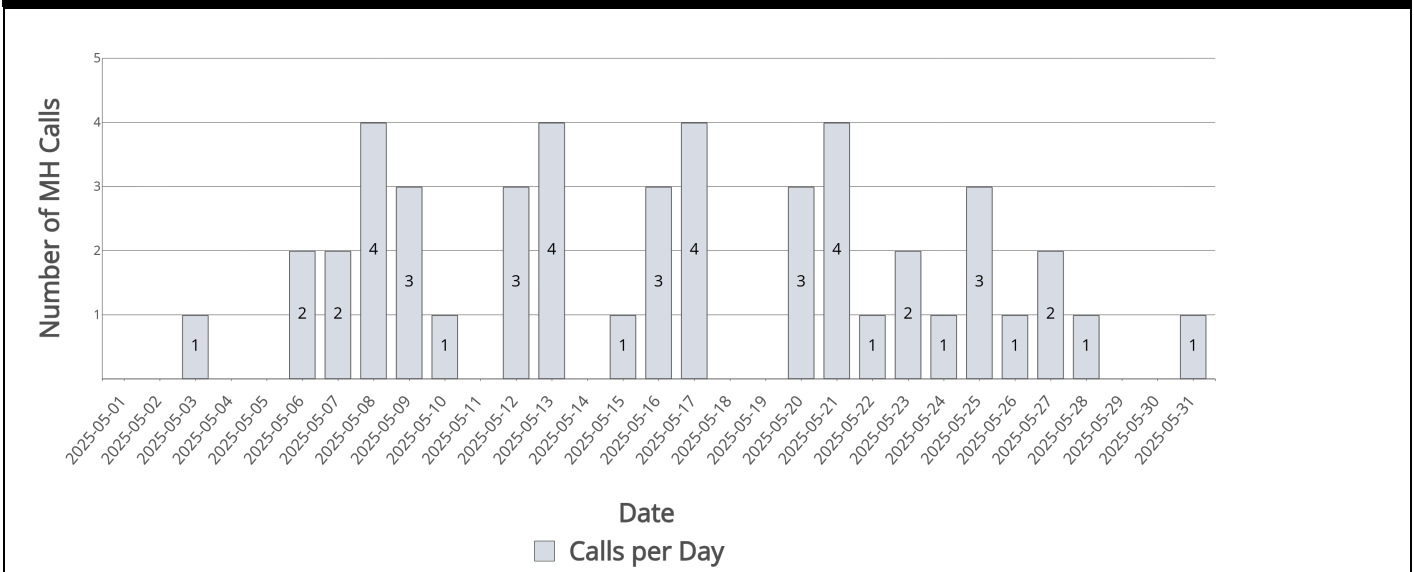
CALL OUTCOMES



HOSPITAL WAIT TIMES

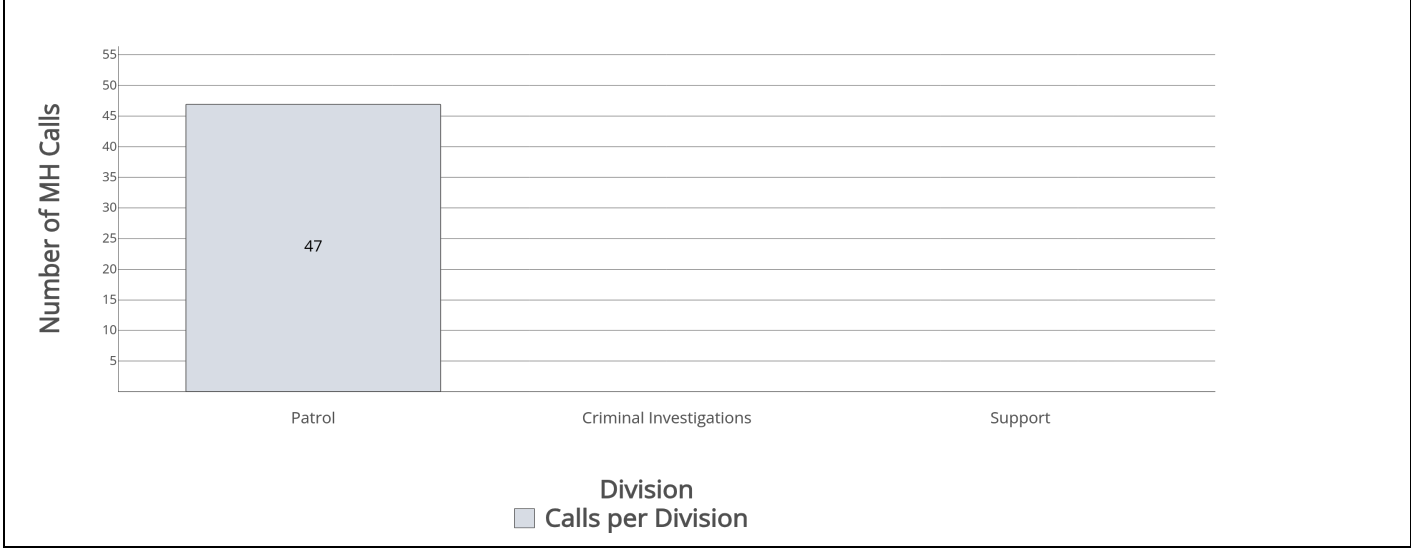


MH CALL VOLUME BY DAY

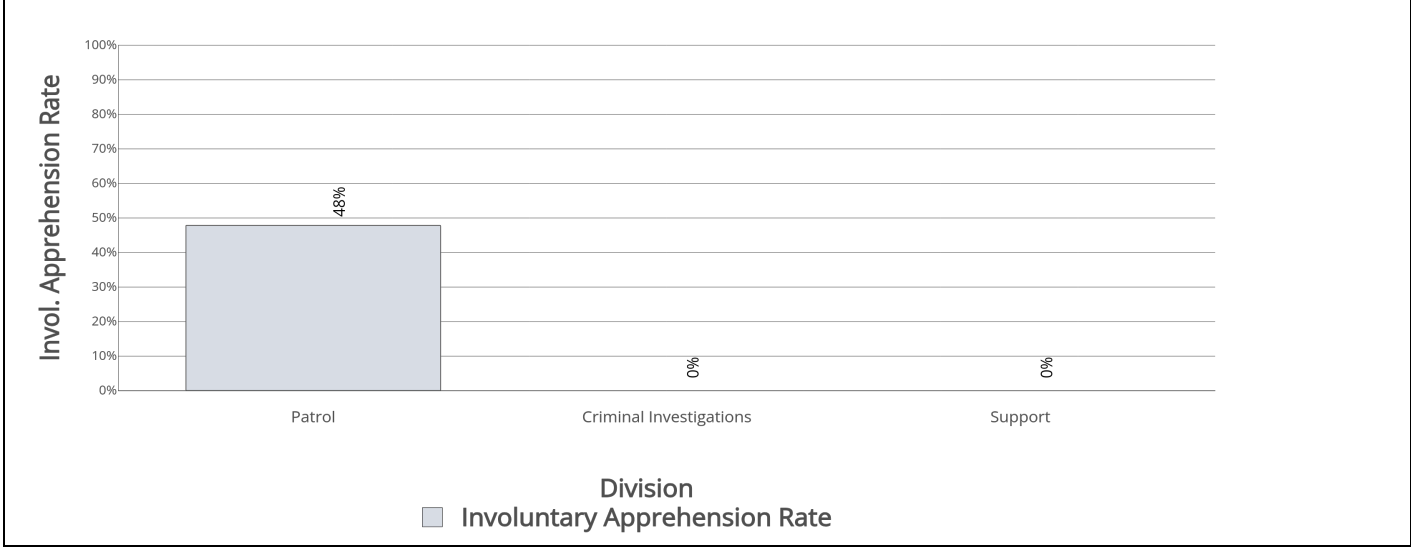




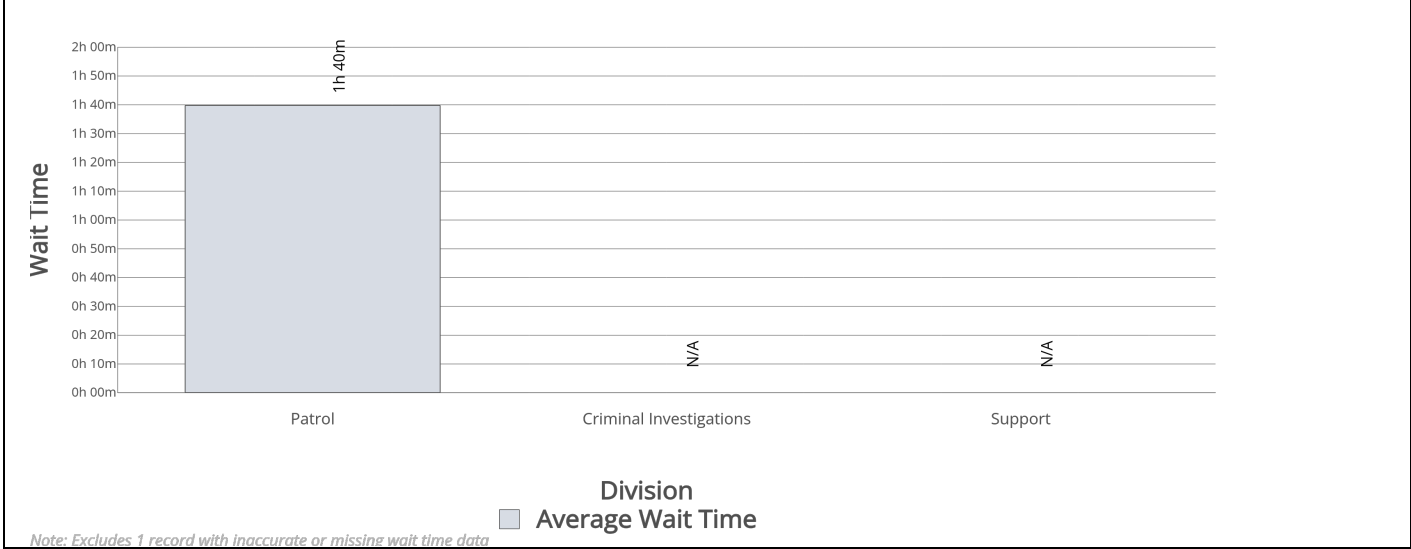
MH CALL VOLUME BY DIVISION



INVOLUNTARY APPREHENSION RATE BY DIVISION



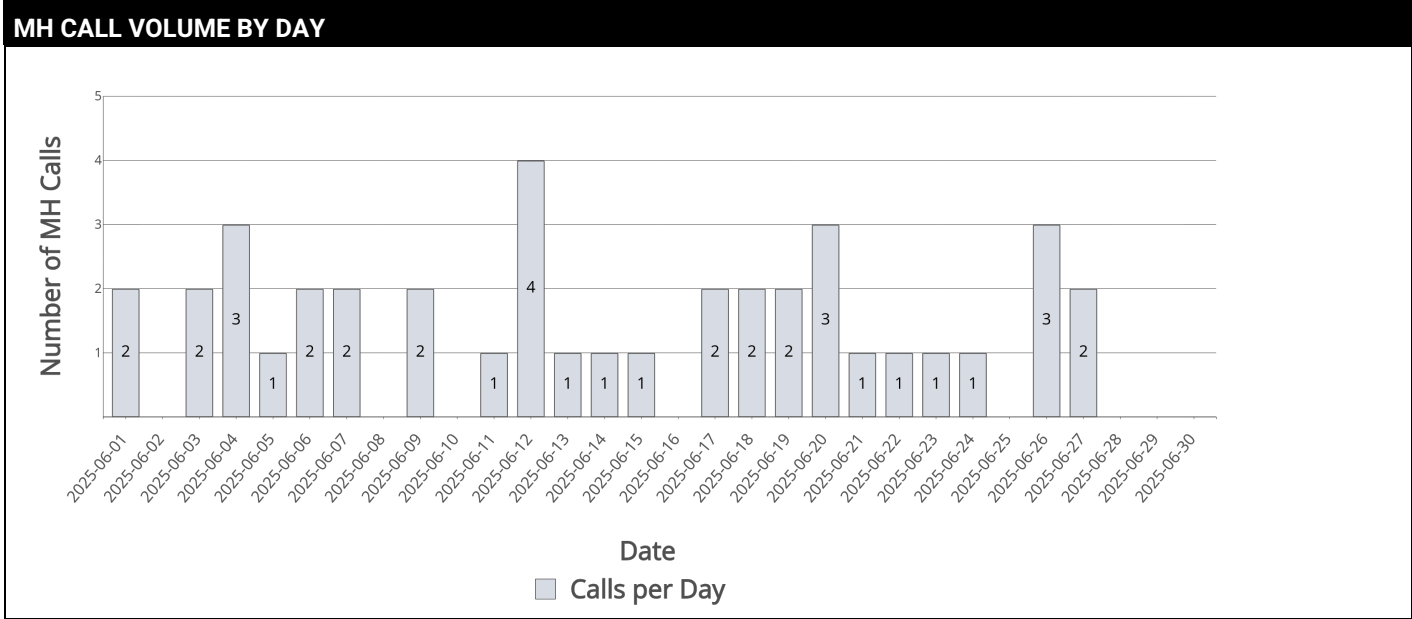
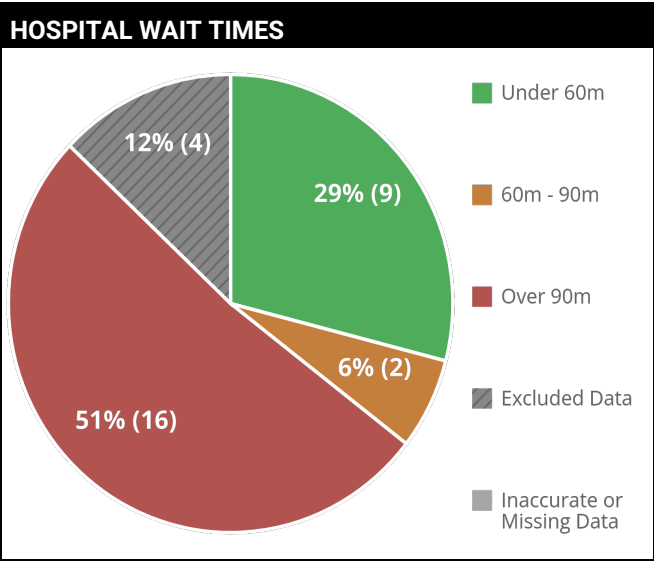
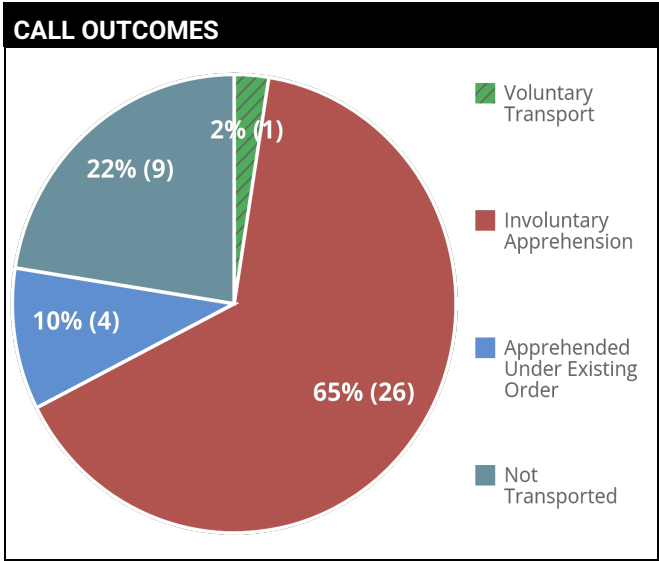
HOSPITAL WAIT TIMES BY DIVISION



Note: Excludes 1 record with inaccurate or missing wait time data

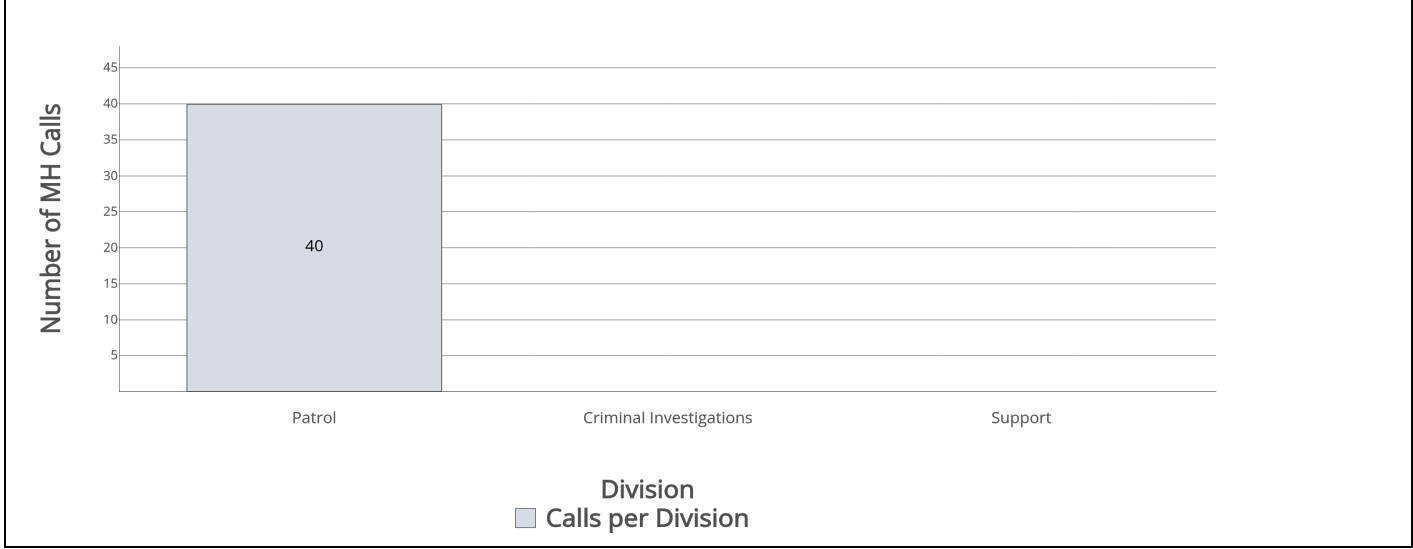


SUMMARY STATISTICS		
INDIVIDUALS 37	MH CALL VOLUME 40 Calls	WAIT TIME AVERAGE 1h 59m
Contact Frequency	Highest Volume	Longest Wait Times
Chronic Presentations 3 individuals Repeat Presentations 11 individuals New Presentations 23 individuals	THU 2025-06-12 (4 Calls) THU 2025-06-26 (3 Calls) WED 2025-06-04 (3 Calls) FRI 2025-06-20 (3 Calls) SAT 2025-06-07 (2 Calls)	6h 20m 2025-18620 5h 18m 2025-21462 4h 16m 2025-19016 3h 56m 2025-20478 2h 56m 2025-19827

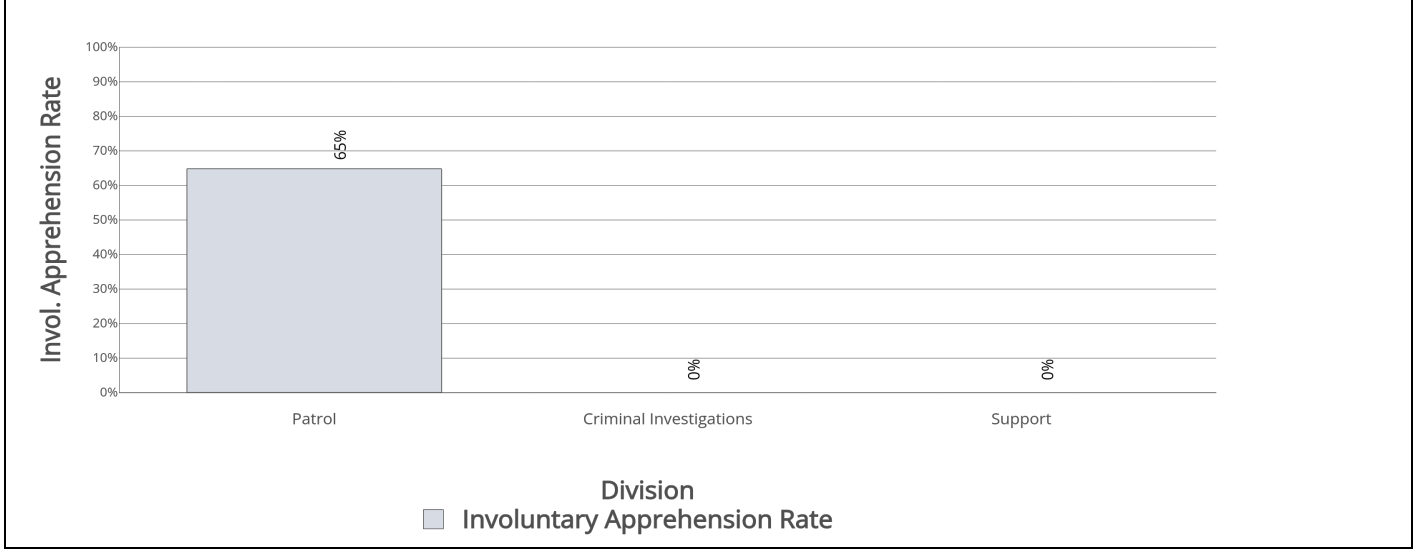




MH CALL VOLUME BY DIVISION



INVOLUNTARY APPREHENSION RATE BY DIVISION



HOSPITAL WAIT TIMES BY DIVISION

