



MEMORANDUM

To: Chief Antje McNeely
From: Staff Sergeant Sean Bambrick
Date: 2019-08-01
Re: Report on Administration of Public Complaints, January 1–June 30, 2019

This semi-annual report on the administration of public complaints under Part V of the *Police Services Act* is designed to provide a brief overview and analysis of officer conduct and discipline issues. In addition, service or policy complaints, if any, are addressed in this semi-annual report.

During the period January 1 to June 30, 2019, there were six public complaints received by the Professional Standards Office. This represents a substantial decrease from fifteen for the same reporting period in 2018.

1. **Classification of Allegations.** The classification of the six public complaints received between January 1 and June 30, 2019, are detailed below.

- (a) Discreditable Conduct: 6
- (b) Unnecessary Exercise of Authority / Use of Force: 0
- (c) Deceit: 0
- (d) No Conduct Offence or Service Issue Identified: 0
- (e) Service: 0

2. **Status of Investigations.** The status of the six complaints is as follows. The public complaint found to be unsubstantiated was investigated by an outside agency, where it had originated. Our agency had assisted with a prisoner transport to return an accused person to our headquarters.

Resolved	unsubstantiated	1
	substantiated	0
	informal resolution	0
	screened out by OIPRD*: not in the public interest / frivolous / over 6 months	2
	withdrawn	1
	abandoned / no contact information	0
	Customer Service Resolution (CSR)	0
Unresolved	under investigation or not yet concluded	2
Total		6

* It should be noted that, if a complaint is screened out by the OIPRD, the complaint may still be reviewed and investigated by the Kingston Police if deemed necessary.

3. **Status of Investigations from 2018.** The investigations for the three public complaints carried over from 2018 have been completed by the Kingston Police Professional Standards Office. All were found to be unsubstantiated, and the OIPRD agreed with the conclusions of the Kingston Police.

4. **Local Inquiries (OIPRD).** Pursuant to O.Reg. 263/09, local inquiries must be reported quarterly to the OIPRD. A Local Inquiry Report is filed when a complainant requests a local resolution but does not wish to complete or sign an OIPRD Local Complaint Form. There were 11 Local Inquiry Reports filed during the period January 1 to June 30, 2019. There were 11 filed for the same period last year. Following is a breakdown of the complaint areas.

- (a) Policy/Service Delivery: 10
- (b) Discreditable Conduct: 1



Sean Bambrick
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Professional Standards Office