



MEMORANDUM

To: Chief Antje McNeely
From: Deputy Chief Chris Scott
Date: 2019-01-02
Re: 2018 Year-End Report on Administration of Public Complaints

This report on the administration of public complaints under Part V of the *Police Services Act* is designed to provide a brief overview and analysis of officer conduct and discipline issues. In addition, service or policy complaints, if any, are addressed in this annual report.

During the period January 1 to December 31, 2018, there were 29 public complaints received from the Office of the Independent Police Review Director by the Professional Standards Unit. This number represents a decrease of 3 for the same reporting period in 2017.

1. **Classification of Allegations.** The classification of the 29 complaints received between January 1 and December 31, 2018, is detailed below.

- (a) Discreditable Conduct: 21
- (b) Unnecessary Exercise of Authority / Use of Force: 5
- (c) Deceit: 0
- (d) No Conduct Offence or Service Issue Identified: 1
- (e) Service: 2

2. **Status of Investigations:** The status of the 29 complaints is as follows.

Resolved	unsubstantiated	9
	informal resolution	4
	screened out by OIPRD*: not in the public interest / frivolous / over 6 months	8
	withdrawn	4
	abandoned/no contact information	0
	Customer Service Resolution (CSR)	1
Unresolved	under investigation or not yet concluded	3
Total		29

* It should be noted that, if a complaint is screened out by the OIPRD, the complaint may still be reviewed and investigated by the Kingston Police if deemed necessary.